



ARIZONA WIC ALERT

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NEW ARIZONA WIC COMPLAINT HOTLINE

Effective immediately, the Arizona WIC Program will implement a new hotline established especially for WIC complaints. The new hotline will receive all complaints from WIC Vendors and WIC participants. Call toll-free if you have a complaint about a WIC Vendor, WIC participant, a WIC employee or WIC fraud. The new hotline number is:

1 (866) 229 - 6561

With the implementation of the new WIC Complaint Hotline, the Vendor Reporting Cards will no longer be available to order. However, if you still have the Vendor Reporting Cards in your store, you may continue to send them in.

Vendors are encouraged to report problems they may have with WIC Customers. Remember, the complaints you report will help reduce the number of program errors and abuses that may occur at the point of sale.

If you have any questions regarding this WIC Alert or need technical assistance, please contact any member of the Vendor Management Team at 1-866-737-3935.



Arizona Department of Health Services
Chronic Disease Prevention and Nutrition Services
150 North 18th Avenue, Suite 310
Phoenix, Arizona 85007
1-866-737-3935

Olga R. Eddy, Editor